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A Professional Limited Liability Company

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September 30, 2005

Via Overnight Mail

Chief Clerk South Carolina Public Service Commission 101 Executive Center Drive Columbia, SC 29210

RE:

Vanco Direct USA, LLC and Universal Access, Incorporated

Publication Requirements Docket No. 2005-247-C

Dear Sir or Madam:

Please allow this letter to serve as our formal request for an extension of the time to file the affidavits of publication in the above matter until Friday, October 7, 2005. Due to the extraordinary circumstances involving our area because of Hurricane Katrina, our mail service has not yet delivered the affidavits. In addition, we are extremely understaffed due to the inability of our employees to return to the area.

An additional copy of this letter has been enclosed to be date stamped and returned in the envelope provided as evidence of the filing.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

Becky Heggelund

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